

The three Moire Fringe Measuring Equipment your customer has, STATINTL  
have been checked out at various times and all have been accepted  
as fully serviceable.

[ ] has dealt with our service personnel and appeared to STATINTL  
be your customer's representative in this matter. He signed  
the service report accepting the work done [ ] and  
I visited your customer in March. We have therefore, taken this  
as your customer's acceptance.

We have not received any reports from your customer to the effect STATINTL  
that the equipment is not working.

The [ ] has been responsible for the whole system and STATINTL  
we have to supply a service contract through your organization.  
If the customer is not satisfied with any of the equipment we  
would be prepared to look into any reports they care to send us.

To keep one of our service engineers on hand in the building for  
a period of 8 hours while the equipment is running would not really  
achieve anything. As you know, if the equipment was being used,  
our man would have to sit in the lobby waiting for information.

Continued.....

Declass Review by NIMA/DOD

STATINTL

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If one of your staff or one of your customer's staff could supply a log covering a period of operation and showing continual malfunction of the equipment we would be prepared to look into it.

Very truly yours,

STATINTL

AL/rm

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